

Parking Owner Policy

This Parking Owner Policy applies specifically to a User registered as “Parking Owner” when using Parking Eagle mobile application (the "Service") operated by Parking Eagle Limited ("us", "we", or "our"). Please read this Client Policy carefully before using the Service.

Please note that our Parking Owner Policy is part of our Terms and Conditions applied to you, together with our General Terms and Conditions, Client Policy, Privacy Policy and Booking Agreement ("Terms", "Terms and Conditions"). All our Terms and Conditions constitute the entire Agreement upon which you agree to use the Service as a Parking Owner. Please read all our Terms and Conditions carefully before using the Service.

Your use of the Service as a Parking Owner is conditional upon your acceptance of and compliance with these Terms. By accessing or using the Service you agree to be bound by this Policy and all our Terms. If you disagree with any part of the terms then you may not access the Service.

The Use of our Service

A Parking Owner is entitled to become one through the use of the Service. It is in Parking Eagle’s absolute discretion to decide if someone qualifies as a Parking Owner.

Sign Up with the Service

You must register into the Service with your name and an email address (Sign Up). The Sign Up will enable you to have a Parking Owner Profile. You will first register on the Service and complete a short online application form. If the application form is successful, you will complete a further registration by providing a short resume and details for your Account. In addition, additional information may be requested, including but not limited to, identification information and evidence of ownership of parking space or charge point. In order to register an account you may be required to provide us with credit or debit card details to enable us to make payments to you. We are also authorized in exceptional circumstances to use these details to deduct any payments you may owe to us or to a Client. Certain functionality and features may be available only to those who have provided debit or credit cards details to us or through your account or have set up a PayPal account which is typically required for the withdrawal of sums earned. All information provided shall be subject to our Identification mechanism, which shall ensure that the information provided is valid, true and accurate.

We require to provide us further confirmation of ownership of the parking space or the charge-point before using the Service, by providing us all identification we may require from you. You may use and interact with your account. You will not be able to benefit from our Service as a Parking Owner until confirmation of ownership is complete. We may require reconfirming the ownership at a frequent basis to check your compliance with our Terms and Conditions at all times.

To provide maximum protection, during registration, you will be asked to input a Parking Owner username, email address and choose a password to access into the Account on the Service in accordance with the Terms and Conditions. You will keep

the password relevant to the Service confidential and not reveal it to anyone else. You will bear sole responsibility for all activities that are carried out under your username and password which represent the Parking Eagle Login. Parking Eagle does not have the means to check the identities of all people using the Service and will not be liable if the username and/or password is used by someone else. You agree to notify by email any unauthorised use.

Once you secure an account, you can benefit from the full use of the Service. The listing of your Parking Space or Charge-Point will be permitted for a period of one month, which shall be renewed without confirmation. Parking Eagle retains the right to suspend or terminate your account as outlined in the General Terms and Conditions. Where terminated, you will no longer be permitted to accept Clients through the Service for booking your parking spaces or charge-points and/or re-access the Service without Parking Eagle's express written permission.

Parking Space or Charge Point

As a Parking Owner, you authorise us:

- to advertise your parking space and charge-point using the listing you will make for your parking space or charge point and provide information to Clients to arrange a booking. Such listing shall be advertised on an hourly, daily and/or monthly basis, and shall be automatically be renewed until termination;
- to refer to you or your parking space or charge-point at any time for our Service's purposes; or
- to send promotional materials to Clients and provide such information about your parking space or charge-point as we may deem appropriate to promote your parking space or charge-point.

You must provide all relevant information about the parking space or charge point, including but not limited to:

- the address of the Parking Space or charge-point;
- any restrictions on the types of vehicles for which the Parking Space or charge-point is suitable;
- any other information or restrictions which apply to the parking space or charge-point which a Client should be aware of before making any booking; and
- Your name, address, email and mobile number.

You must provide us with any other information we may reasonably request at any time and we may also ask to clarify any information provided.

We hereby reserve the right to remove any parking space and charge-point that does not conform to the information you provided us or our standards or we believe you are in breach of your obligations under the Booking Agreement or the Terms and Conditions.

Parking Owner Responsibilities

When You use the Service, they must comply with all operational requirements. You further and specifically agree to:

- ensure before any booking that the parking space or charge-point is in a satisfactory condition and is able to meet the requirements of the Client under the Booking Agreement.
- provide details which must be a valid current bank account which is to be held either in the Parking Owner's single name or in a company associated with the Parking Owner;
- accept and honour bookings made by Clients via the Service. The Parking Owner is making the parking space or charge-point available at set times and must ensure it can be booked by any client for time periods that its available, including where the booking is instant.
- assume all responsibility as a Parking Owner regarding the booking of a parking space or a charge-point;
- provide the Client with all such information they may reasonably require regarding the booking of a parking space or a charge-point including, but not limited to, Price, Time Period booked, necessary tools to be provided when booking a charge-point and penalty for overstaying;

accept bookings or make known acceptance of the terms thereof within the sphere of your ability, competency and availability only;

- act at all times according to the highest professional standards; and
- ensure that any information provided remains true, accurate, up-to-date and complete at all times.

With regards to the Parking Space or Charge Point, you have the following responsibilities:

- You must take reasonable care to ensure that the parking space or charge point is safe to use. This includes, but is not limited to, ensuring the parking space is suitable for purpose, the Charge point has been installed professionally and is maintained to ensure its safe operation and the Parking space is well maintained, accessible and free from anything likely to cause injury, harm or inconvenience.
- You must provide to Clients any guidance for the safe operation of the parking space or charge point on the listing, or via a written instruction on the Booking Confirmation.
- You must ensure that the Charge point is in working order at all times during the Booking.
- You must ensure that in connecting the Charge point to the vehicle neither you nor the Client will run a cable over public land.

- You must ensure that no other vehicle is disrupted by the Client's parking on the Parking Space.
- You must inform Parking Eagle of any issue issues in relation to the parking space or charge point, including but not limited to sending an email to support@parkingeagle.com. We may suspend your listing if you are unable to provide parking space services, but it is your responsibility to update your listing if the parking space or charge point is unavailable or not functioning.
- You will at all times in your dealings with the Clients, whether by email, phone or in person at the parking space or charge point, be courteous and reasonable and not act in a way likely to harm Parking Eagle's reputation or adversely affect Parking Eagle's relationship with the Client. We reserve the right to suspend or terminate your Account if we are notified that you have breached this clause.
- You must make every effort reasonable to be made to make the Client able to use the Parking Space or Charge Point on arrival at the start of the Booking. If the Parking Space or the charge point does not match the Listing of your Account, is not as described, or is malfunctioning, or if an issue subsequently arises which halts the Client's proper use of the parking space or the charge point, the Client will contact you directly through us. In the first instance you should attempt to resolve any issues with the Client directly. If you are unable to resolve an issue the matter should be referred to Parking Eagle, which shall be resolved based on the Terms and Conditions.

Warden

As a parking owner, you may require an appointed warden for the parking space or charge-point. The Warden shall undertake the following for the Parking Owner:

- Act as a point of contact on behalf of the parking owner;
- Deal with enquiries from drivers and communicate directly with the parking owner.
- Check if the driver who has booked the parking space or charge point parked his car correctly or uses the charge-point based one the terms of the booking agreement.
- notify Parking Eagle and the parking owner of any breaches, which might trigger penalties to be applied.
- provide notification of damage to the parking owners' property, during parking or charging.
- provide notification of faulty equipment or blocked accessed to the parking space or charge point or inform of any other events which might limit the drivers' ability to park or charge.

The warden is to be provided by Parking Eagle and shall be appointed by the Parking owner on the Terms and Conditions we shall provide you. The agreement for such appointment shall be made between you and the warden. You hereby agree that the warden shall be paid in consideration of the provision of the Warden's services the standard fees payable to the warden as set out in the agreement for the engagement of a warden.

Change of Ownership

If for any reason you cease to be the owner of the parking space or charge-point and a new owner has taken over, you are required to contact us immediately and formally request to delete your account and terminate all agreements made with Parking Eagle. We will send you a code to your email address, whereby it will direct you to a process of cancelling your account. Upon completing the form, your account will be officially terminated. The new parking owner will register on the Service with a separate Parking Owner account, and will require to proceed to a separate Ownership Confirmation procedure as being treated as a new Parking Owner. If another Parking Owner and the previous Parking Owner has not notified us of the deletion of the account, Parking Eagle shall have the right to delete the previous account and install the new account of the Parking Owner at that address.

Payment to Parking Eagle and Withdrawal of Monies

You agree that the payments should be made via Parking Eagle. You are thus prohibited to encourage Clients in any way to provide payment outside Parking Eagle.

The Parking Owner will receive all payments for each booking upon successful completion of payment by the Client and upon clearance of all commissions and transaction fees that are applied to the Parking Owner by using the Service. We will deduct a fee equal to 10% of the booking fee per booking made for your parking space or charge point. All fees deducted are exclusive of V.A.T. All payments shall be stored in your account, where you will be able to request a withdrawal of an amount held. We use [ENTER NAME OF SERVICE], a third-party service offering custodian services, to facilitate holding your Funds on the Service. The holding of such funds shall be governed by [ENTER NAME OF SERVICE]'s Terms and Conditions, which are found here: [ENTER LINK TO THE SERVICE T&Cs]. The minimum withdrawal amount is £10. When you make a withdrawal of funds to your bank account, we may deduct the following withdrawal fees:

- For Withdrawals up to £20, we will deduct 20p per withdrawal
- For Withdrawals over £20, no charge shall be applied.

All Fees may be fully refundable if the booking is cancelled or the parking owner fails to deliver the parking space or the charge point as provided in the Booking Agreement. On this instance, the Client will receive a full refund. We will not debit your account with amounts which may lead you to a shortfall or a debit balance in your account with us. More specifically, a refund may occur when:

- Parking space or charge point is unavailable for booking
- Parking space or charge point was not as described in the booking
- The Charge point does not work or is not fit for purpose;
- Any other reason that may result in cancellation

Any cancellations or refunds shall be made at Parking Eagle's discretion.

Contact Us

If you have any questions about these Terms, please contact us at support@parkingeagle.com.